



Meet with us. Meet with Success.

Welcome to Carlson, one of the world's leading - and most exciting - hospitality and travel companies. With a strong portfolio of vibrant brands, Carlson encompasses more than 1,070 hotels in 77 countries.

Carlson offers a global portfolio of hotels in the most sought after destinations with superb facilities and technology in every regard. And as a global leader in the meetings, incentives, conferences and events sector, we have unrivalled expertise in planning and executing every type and tenor, size and sort of event.

12 Benefits of Booking a Carlson in Asia Pacific in 2012!

For bookings signed before 12 December, 2012, all Carlson Hotels in Asia Pacific are offering 12 additional benefits, designed to ensure success for your meeting. We are so committed to your success that one of the 12 Benefits is 100% Guest Satisfaction...if we can't fix it, you won't pay for it!

www.carlson12benefits.com





12 Benefits

1. FREE INTERNET...for every attendee, in every guest room
2. 100% GUEST SATISFACTION...if we can't fix it, you won't pay for it
3. YES I CAN!SM service promise empowers our employees to deliver first class service
4. Complimentary welcome amenity for all attendees (first night only)
5. Complimentary buffet breakfast for all attendees staying overnight at the hotel*
6. Complimentary use of a small meeting room for up to 12 hours (subject to availability and at least 24 hours advance booking)
7. One complimentary upgrade for every 12 paid room nights (max 4 upgrades)**
8. One complimentary room night for every 24 paid room nights (max 4 room nights)
9. One complimentary attendee for every 12 paid attendees for Day Meeting Packages***
10. Complimentary LATE CHECKOUT for up to 12 rooms (subject to availability)
11. CLUB CARLSON for PLANNERS....2,012 bonus points per booking
12. More than 12 hotels opening in Asia Pacific in 2012, providing you with fantastic new options to book a CARLSON

*SUPER BREAKFAST (Radisson Hotels) or PARK PLAZA BREAKFAST

**BUSINESS CLASS (Radisson Hotels) or CLUB ROOMS (Park Plaza Hotels)

***Day Meeting Packages include meeting room, two coffee breaks and lunch

Terms & Conditions

The "12 Benefits" offer is valid for new conferences booked with a minimum of 10 rooms per night and at group rates negotiated by the hotel at the time of booking. All details of the offer must be included in the group contract signed with the hotel to be valid. Contracts must be signed before 12/12/2012, for event dates from 1 November 2011 through 31 December 2013.

The conference planner must provide the hotel with a list of the attendees who will receive (i) the upgrades, (ii) the complimentary room nights; and (iii) the late checkouts, at least 24 hours in advance of the first day of arrival of attendees. Late checkout is complimentary up to 6pm on the same day as the check-out date only. The hotel will rely on this list for allocation and will not be able to accept changes made less than 24 hours in advance of such date of arrival.

The "12 Benefits" are to be utilized only as indicated, over the dates of the conference, and may not be redeemed for cash or other goods and services. The "12 Benefits" cannot be used in conjunction with any other discounts, promotions or offers. Cancellation policies apply and vary for each hotel.

Carlson reserves the right to change the terms & conditions of this promotion or to discontinue this promotion at any time.

