

## **Frequently Asked Questions:**

**Q: How do I make airport shuttle reservations?**

**A:** Please call the hotel directly at 321-784-0000 and ask for airport shuttle reservations.

**Q: When should I make arrangements for airport shuttle to pick me up?**

**A:** The hotel requests at least a 24 hour notice prior to arrival of your shuttle needs.

**Q: Where will the shuttle pick me up when I arrive at the airport?**

**A:** Shuttle pick ups will be on the ground transportation level of the Orlando airport. Check your shuttle confirmation for more details.

**Q: What if my plane is delayed or cancelled who do I call?**

**A:** If your flight is delayed or cancelled please call the number located on your confirmation email to make arrangements.

**Q: Can I make my cruise shuttle reservations ahead of time?**

**A:** You can only make your shuttle reservations ahead of time if you have booked a Park and Cruise Package. If you did not book a package you may request a time at check in.

**Q: Do you have security for parking?**

**A:** Yes, we have a security guard on site every night.

**Q: Where does the shuttle pick us up when our ship returns to Port Canaveral?**

**A:** A Radisson Ambassador will be waiting in the transportation area for your arrival. You may also ask a porter upon disembarkation.

**Q: I have to make another shuttle reservation for when the ship returns?**

**A:** No, our shuttles run continuously until everyone is picked up.