

ROYAL SALON SERVICE



The Tocumen Royal Salon, located on the third floor at the Tocumen International Airport, has been characterized for offering comfort in its three spacious salons.

Here the passenger can wait while enjoying snacks and beverages, reading local and international newspapers and magazines, watching Cable television, using the wireless internet and telephone facilities or even having small business meetings, while the staff takes care of the airport arrival or departure procedures (customs and immigration).

Upon arrival, clients will be met by a bilingual stewardess directly at the gate. Clients are escorted through the diplomatic immigration entrance so they will not have to stand in line with the regular passengers.

After customs, the clients will enjoy the facilities at the Royal Salon while the staff picks up the luggage and hands it over directly to the Decameron Explorer staff. They will meet the clients and transport them to the Radisson Decapolis Hotel.

For departing passengers, the Royal Salon staff assists customers at the airline counter with the check-in process and migration procedures.

The arrival or departure services should be requested at least 48 hours before the flight. The salon serves flights arriving or departing from 4:30 a.m. to 11:30 p.m.

TOCUMEN ROYAL SALON	RETAIL RATE Per Person
Arrival Service with reservation 48 hours before	USD 95.00
Departure Service	USD 65.00
Additional person arriving or departing in the same flight.	USD 65.00
Charge for reservation the same day of the arrival day or 24 hours before.	USD 46.00
Charge for reservation on National day or Holiday	USD 46.00
Charge for delay flight (arrival or Departure)	USD 46.00

DECAMERON EXPLORER



COUNTER – Ground Floor Tocumen Airport



Schedule

6:30 a.m. - 1:00 a.m.

Bilingual Hospitality Counter (Spanish / English)





CONTACTS

KATIA PALOMINO – General Manager

E-MAIL: katia.palomino@decameronpty.com

TEL. (507) 993-2449

FAX: (507) 993-2447

ANABEL MORENO – Ground Handling Coordinator

E-MAIL: receptivos.pty@decameron.com

transfer@decameronpty.com

TEL. (507) 993-2449

FAX: (507) 993-2447