

# complimentary airport shuttle



**Radisson Vancouver Airport Hotel** provides complimentary airport shuttle service from the Vancouver International Airport for individual arriving guests. Once you have arrived at the airport and collected your bags:

## Arrival at the INTERNATIONAL Terminal

- Proceed through the final Canada Customs Inspection.
- Once in the welcome reception area by the two tall totem poles with outstretched arms, proceed out the doors and cross the first 2 roads following the signs for 'shuttle'.
- Turn to the right and see the green canopy courtesy shuttle pick-up and drop-off area. There is a complimentary phone to call the hotel to let us know you are ready for pick-up.
- Once receiving your call, we will provide an estimated arrival time for the shuttle.
- Due to airport security, our shuttle bus is not permitted to wait for guests.
- We do ask for guests to contact the hotel when ready for pick-up, as we do not run a regular schedule to check for arriving guests.
- Alternatively, call the hotel at 604-276-8181 for pick-up.
- For information assistance when you are outside of the security zone, watch for the volunteer 'Green Coat' team.

## For Guests Arriving from Within Canada

- Proceed to the lowest level of the airport for hotel shuttle pick-up.
- Beside the doors to go outside is a complimentary phone to call the hotel to let us know you are ready for pick-up.
- Once receiving your call, we will provide an estimated arrival time for the shuttle.
- Due to airport security, our shuttle bus is not permitted to wait for guests.
- We do ask for guests to contact the hotel when ready for pick-up, as we do not run a regular schedule to check for arriving guests.
- Alternatively, call the hotel at 604-276-8181 for pick-up.
- For information assistance when you are outside of security zone, watch for the volunteer 'Green Coat' team.

## Arrival at the SOUTH Terminal

For guests arriving at the South Terminal, please call the hotel direct at 604-276-8181 for shuttle pick-up. The South Terminal building is about 7 km from the main terminals at the Vancouver International Airport and does not provide direct-dial courtesy phones for shuttle pick-up.