

Frequently Asked Questions:

Q: How do I make airport shuttle reservations?

A: Please call the hotel directly at 321-784-0000 and ask for airport shuttle reservations.

Q: When should I make arrangements for airport shuttle to pick me up?

A: The hotel requests at least a 24 hour notice prior to arrival of your shuttle needs.

Q: Where will the shuttle pick me up when I arrive at the airport?

A: Shuttle pick ups will be on the ground transportation level of the Orlando airport. Check your shuttle confirmation for more details.

Q: What if my plane is delayed or cancelled who do I call?

A: If your flight is delayed or cancelled please call the number located on your confirmation email to make arrangements.

Q: Can I make my cruise shuttle reservations ahead of time?

A: You can only make your shuttle reservations ahead of time if you have booked a Park and Cruise Package. If you did not book a package you may request a time at check in.

Q: Do you have security for parking?

A: Yes, we have a security guard on site every night.

Q: Where does the shuttle pick us up when our ship returns to Port Canaveral?

A: A Radisson Ambassador will be waiting in the transportation area for your arrival. You may also ask a porter upon disembarkation.

Q: I have to make another shuttle reservation for when the ship returns?

A: No, our shuttles run continuously until everyone is picked up.